Luxury Europe River Cruises

Confirm Your Booking. You must make payment by the date notified by Us.

If you make a Booking on behalf of any other person, You represent to Us that You have their authority to make the Booking on their behalf and to legally bind them to the Terms of this Contract. If We make any changes to the Terms of this Contract, We will notify You of such changes and You must accept such changes before We will be bound by the current version of the Terms at the time You Make Your Booking.

If Your Tour includes a Cruise, Your transportation on any river cruise vessel during Your Tour will be on board the vessel ("Operator Conditions"). Although the Operator may be related to Us, You are contracting directly with the Operator and not Us. If We make any changes to an Operator contract, You will be notified of such changes and You must accept such changes before We will be bound by the current version of the Terms at the time You Make Your Booking.

All travel involves risks. We strongly recommend You take out comprehensive travel insurance. Contact Us for advice on any risks associated with Your Tour including for loss of luggage, medical expenses and costs incurred due to cancellations, delays or other disruptions.

2 Service of Words
In these Conditions, the following words and expressions have the following meanings:
(a) “Booking” means the booking You have made with Us for the Tour.
(b) “Booking Deposit” means a booking deposit in an amount which We have notified You before You Make Your Booking.
(c) “Cruise” means a cruise or voyage, or a river cruise vessel, which are available on Our Website and We offer to You.
(d) “Customer Service Contact Address” means the details for contacting Us set out on Our Website.
(e) “Deposit Protection Plan” means Our deposit protection plan as set out on Our Website.
(f) “Destination Specific Terms” means terms and conditions specific to a particular Tour, as published in the Tour Brochure or on Our Website for the relevant Tour.
(g) “D Tom” means an unmanned aerial vehicle or UAV, being any aircraft of which no person is on board.
(h) “Force Majeure Event” means any act of God, war, terrorism, fire, flood or other natural disaster, strike or other industrial dispute, civil unrest, acts of the government or emergency of any kind, industrial disputes, slowdowns or other strike activities, riots or civil disorder, travel restrictions imposed by the government or local authorities, inability to obtain any necessary licence or consent and delays caused by such circumstances.
(i) “Guest Details” means personal information including any amendments received on Our Website from the time You Make Your Booking.
(j) “Guest Contact Details” means details for contacting the Guest which we have provided to Us for the purpose of the Tour.
(k) “Itinerary” means Your itinerary, as published on Our Website.
(l) “Itinerary and Locality” means the itinerary, as published on Our Website, for the relevant Tour.
(m) “Operator” means the operator of a river cruise vessel, who is a separate entity and not Us.
(n) “Personal Information” means information about You and any other person for whom You make a Booking, including Your name, address, phone number and any other contact details, details of any next of kin, Your passport number, credit or debit card details, dietary requirements, health or medical needs, dietary requirements and any disabilities or special requirements.
(o) “Service Provider” means any independent contractor engaged by Us to provide any services under the Contract.
(p) “Tour” means a tour or package offered or provided by Us.
(q) “Tour Director” means any person designated as the tour director for a Tour;
(r) “Tour Departure Date” means the date of departure of the Tour from the starting point.
(s) “Tour Price” means the cost of the Tour as notified by Us, inclusive of all taxes and surcharges.
(t) “Tour Price includes all coach, rail and cruise travel set out in the Tour Brochure, as well as all meals, accommodation, guide services and activities included in the Tour Price, from time to time.
(u) “Validity Period” means in respect of a Tour Brochure, the validity period within which You must confirm Your Booking and retain Your Booking Deposit or otherwise paying any part of the price of Your Tour to Us.

3. Booking and Payment
You must complete the Booking application form directly with Us or through a travel agent. Your Booking will be confirmed only when We have received:
(a) Your Booking Deposit or; (b) In full payment of the Total Price of the Tour at least 90 days before Your Tour Departure Date; or (c) In full payment of the Total Price of the Tour at least 30 days before Your Tour Departure Date.
You must make payment by the date notified by Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.

If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Tour Price to Us or Your behalf. However, payments by You to Your travel agent are not considered to be payments to Us and any complaints or requests for payment from Your travel agent should be directed to Us.
terms and conditions

1. delays of performance for a period of 7 days or more, calculated from the date we notify you of the force majeure event.
2.8. security and identity verification: We reserve the right to refuse entry to any person without valid identification, or to request information that may not provide the same level of protection of Personal Information as Canada. If such Personal Information is required, We will only disclose your Personal Information in the manner described in this clause 9.1. 9.2. in certain circumstances, we may also disclose your personal information to third parties.
3. subject to clause 9.2, notwithstanding any other provision of these terms and conditions, we may disclose your personal information to the following:
4. (a) for purposes of providing the services or transactions, including the supply of goods and services, that may be of interest to you, or for the purpose of entering into or performing our agreements with you,
5. (b) for purposes of marketing our products or services, if you have not opted out of receiving marketing communications from us. if you are a business, we may disclose your personal information to our related bodies for the purpose of marketing our products or services, unless you tell us that you do not want us to do so. you may also contact us by using the contact details provided in the privacy policy.
6. (c) for the purpose of providing insurance, for example, if you purchase insurance from us, we may disclose your personal information to the insurance company providing the insurance.
7. (d) for the purpose of conducting business with you, for example, for the purpose of administering your account, or performing the terms and conditions of our agreements with you.
8. (e) for purposes of compliance with any laws or regulations, or any legal, administrative, or regulatory requirements.
9. (f) for purposes of compliance with any laws or regulations, or any legal, administrative, or regulatory requirements.
10. (g) noise, vibration, odour and other matters may affect your comfort during your cruise for the comfort of all passengers.
11. (h) noise, vibration, odour and other matters may affect your comfort during your cruise for the comfort of all passengers.
12. if you suffer from travel sickness, you should arrange for medication or other alternatives to treat symptoms, as we cannot make provision for this.
13. if you suffer from travel sickness, you should arrange for medication or other alternatives to treat symptoms, as we cannot make provision for this.
14. if you suffer from travel sickness, you should arrange for medication or other alternatives to treat symptoms, as we cannot make provision for this.
15. if you suffer from travel sickness, you should arrange for medication or other alternatives to treat symptoms, as we cannot make provision for this.
16. if you suffer from travel sickness, you should arrange for medication or other alternatives to treat symptoms, as we cannot make provision for this.